



ADVANCED INTERPERSONAL COMMUNICATION MICRO-CREDENTIAL

Learn how to be more self-aware in the
way you communicate.

*This programme may be completed as
a stand-alone micro-credential,
or stacked with Effective Interpersonal
Communication.

www.global.sacap.edu.za

globalsupport@sacap.edu.za

SACAP
global 

INTRODUCTION

Communication shapes how we view the world. It affects our feelings, actions and engagement with others.

The way we express ourselves influences how other people perceive us. Communication can be a powerful skill when used with awareness, integrity and care.

COURSE DESCRIPTION

This short course will empower you to engage more meaningfully with others. Gain insight into the role and function of emotion in interpersonal relationships.

In this 8-week micro-credential, you will learn how to manage conflict positively and explore how to apply different approaches to various types of person-to-person dynamics in family, social and workplace settings.

IS THIS COURSE FOR YOU?

This course is for you if you want to strengthen your communication skills and have meaningful engagements with friends, family and colleagues.



TIME COMMITMENT:

10 - 13 hours weekly



DURATION:

8 Weeks



TOTAL COST:

R3,500.00 / US\$ 240,00



COURSE CONTENT

- Over the course of eight (8) weeks, through videos, readings and discussions, you will explore the following topics:
- Week 1: The influence of human emotions in interpersonal communication.
- Week 2: Interpersonal communication styles: Friendships and professional relationships.
- Week 3: Interpersonal communication styles: Marriage and family.
- Week 4: Interpersonal communication dynamics of conflict.
- Week 5: Interpersonal communication strategies for managing conflict.
- Week 6: Power dynamics and their effects in interpersonal communication.
- Week 7: Interpersonal communication with persons with different abilities.
- Week 8: Summative assessment.

COURSE OUTCOMES

By the end of this course you will be able to:

- Described the influence of human emotions in interpersonal communication.
- Analysed styles of interpersonal communication that typically function within friendships and professional relationships.
- Analysed styles of interpersonal communication that typically function within marriage and family contexts.
- Examined the dynamics of interpersonal conflict.
- Applied effective communication strategies for managing interpersonal conflict.
- Described the role that power and influence play in interpersonal communication and relationships.
- Applied effective communication strategies for persons with different abilities.

Learners create a portfolio of work that demonstrate their newfound knowledge and skills.

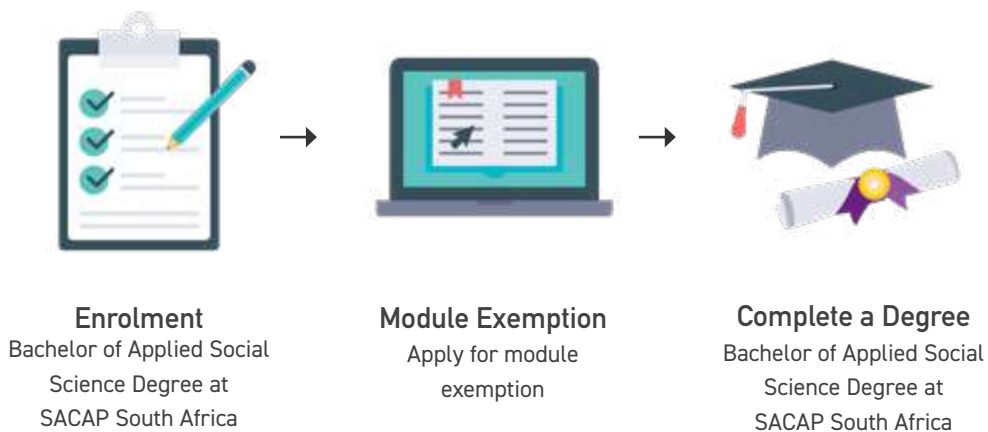


STACKABLE CREDENTIALS

Stack specified combinations of SACAP Global micro-credentials and they can be recognised as equivalent to a module within our degree programme at SACAP South Africa.



Advanced Interpersonal Communication can be stacked with [Effective Interpersonal Communication](#), and recognised as equivalent to a module within the Bachelor of Applied Social Science Degree. If you meet the minimum entrance criteria, you can enrol for the degree and apply for module exemption.



CERTIFICATION

Upon completion you will receive a digital [certificate of competence](#) and badge. Your certificate and badge can be shared to 100+ social media platforms, allowing you to share your achievement with a single click.



CREDENTIAL TYPE

This course has been designed and developed by experts in the field of psychology.

The OpenLearning team has reviewed the course to ensure quality academic learning within the Malaysian and Australian credentialing framework.

An [OpenLearning OpenCred](#) is a type of credential that can stand-alone, or interact with a formal qualification. OpenCred courses are market-leading online courses that prepare learners for the future of work.

The Advanced Interpersonal Communication micro-credential has been designed for anyone needing to upskill in this area and offers 40 hours of learning and assessment. Learners study online with course facilitators and peers, and receive robust academic content, while acquiring practical industry-relevant skills.



For more information visit our website www.global.sacap.edu.za