



# EFFECTIVE INTERPERSONAL COMMUNICATION MICRO-CREDENTIAL

Strengthen your communication skills and  
learn how to communicate clearly

\*This programme may be completed  
as a stand-alone micro-credential, or  
stacked with Advanced Interpersonal  
Communication



## INTRODUCTION

Communicating is easy, right? But there is so much more to it than you think. Discover the power of communication and sharpen your skills to achieve personal and career goals.

## COURSE DESCRIPTION

This course explores the foundations of effective interpersonal communication.

In this 6-week micro-credential, you will learn how to listen, read non-verbal cues, respond and express yourself well in the workplace. Discover how communication works and strengthen your personal and professional connections. Look at intercultural communication and the role of perception in effective communication.

## IS THIS COURSE FOR YOU?

This course is for you if you want to develop your communication skills and learn how to communicate clearly with friends, family and colleagues.



**TIME COMMITMENT:**  
10 - 13 hours weekly



**DURATION:**  
6 Weeks



**TOTAL COST:**  
R3,500.00 / US\$ 240,00

# COURSE CONTENT

- Over the course of six (6) weeks, through videos, readings and discussions, you will explore the following topics:
- Week 1: The foundations of effective interpersonal communication.
- Week 2: Intercultural communication.
- Week 3: The role of perception in effective communication.
- Week 4: Verbal and non-verbal communication.
- Week 5: Active listening and responding in personal, professional and social settings.
- Week 6: Analyse how effectively you communicate.

## COURSE OUTCOMES

By the end of this course you will be able to:

- Define the foundations of effective interpersonal communication
- Analyse language and meaning in an intercultural context
- Analyse the role of perception in effective communication
- Examine verbal and non-verbal communication
- Examine active listening and responding appropriately in personal, professional and social settings
- Apply the principles you've learnt and reflect on your experiences

Learners create a portfolio of work that demonstrate their newfound knowledge and skills.

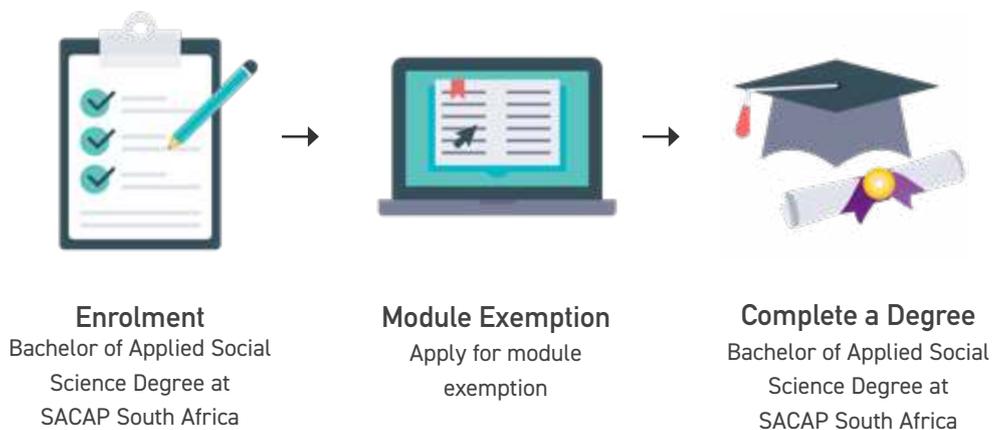


# STACKABLE CREDENTIALS

Stack specified combinations of SACAP Global micro-credentials and they can be recognised as equivalent to a module within our degree programme at SACAP South Africa.



Effective Interpersonal Communication can be stacked with [Advanced Interpersonal Communication](#), and recognised as equivalent to a module within the Bachelor of Applied Social Science Degree. If you meet the minimum entrance criteria, you can enrol for the degree and apply for module exemption.



## CERTIFICATION

Upon completion you will receive a digital [certificate of competence](#) and badge. Your certificate and badge can be shared to 100+ social media platforms, allowing you to share your achievement with a single click.



## CREDENTIAL TYPE

This course has been designed and developed by experts in the field of psychology.

The OpenLearning team has reviewed the course to ensure quality academic learning within the Malaysian and Australian credentialing framework.

An [OpenLearning OpenCred](#) is a type of credential that can stand-alone, or interact with a formal qualification. OpenCred courses are market-leading online courses that prepare learners for the future of work.

The Effective Interpersonal Communication micro-credential has been designed for anyone needing to upskill in this area and offers 80 hours of learning and assessment. Learners study online with course facilitators and peers, and receive robust academic content, while acquiring practical industry-relevant skills.



For more information visit our website [www.global.sacap.edu.za](http://www.global.sacap.edu.za)